

Health Care Quality Report Card 2009 Edition



Does Your Health Plan Measure Up?

Meeting National
Standards of Care

Members Rate
Their HMO

Aetna Health of California, Inc.



Anthem Blue Cross



Blue Shield of California HMO



CIGNA HMO



Health Net of California, Inc.



Kaiser Permanente | No. CA Region



Kaiser Permanente | So. CA Region



PacifiCare of California



Western Health Advantage



California's Health Plan Ratings

Excellent



Good



Fair



Poor



**Are you and your family getting
the care you deserve?**

HealthCareQuality.ca.gov

1-866-466-8900

TTY/TDD 1-866-499-0858

California's Top Rated Medical Groups

Visit HealthCareQuality.ca.gov to see
how your doctor's medical group compares.

These 46 medical groups are the top rated out of more than 200 physician organizations statewide based on the quality of their patient care and service.



Office of the Patient Advocate

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Alternative formats are available by calling: 1-866-466-8900 TTY/TDD 1-866-499-0858